zoom

ZOOM Workplace

Meetings	Team Chat	Phone	Mail & Calendar	Scheduler	Clips	Whiteboard	AI Companion
Docs	Notes	Rooms	Workspace Reservation	Digital Signage	Visitor Management	Workvivo	

Reimagine teamwork with an open collaboration platform with AI Companion

Zoom Workplace

Communication and collaboration is in a transformational era. To embrace rapid AI innovations and the changing needs of employees, businesses need to reimagine how their teams communicate and collaborate, both internally and externally.

Zoom Workplace is designed for this next phase of work by taking traditional means of communicating and collaborating and elevating it with generative AI included at no additional cost*, new ways to connect and share information, and seamless experiences with third-party solutions. With Zoom Workplace, you can work happy with AI Companion, streamline communications, improve productivity, increase employee engagement, and optimize flexible work.

Benefits

AI Companion
at no additional cost

Drive impact with AI Companion included at no additional cost for paid plans

Open platform

Enable seamless workflows and choice by integrating with your preferred business apps

Cost-effective

Increase business value and lower your total cost of ownership

It just works

Feel confident in your technology with trusted, easy-to-use solutions

Innovative

Stay agile as business needs change with our rapid speed of innovation

*Included with the paid services in Zoom user accounts. Select verticals and geos may be excluded.

The power of an open collaboration platform with AI Companion

Work happy with AI Companion

✓ **Jumpstart content creation**

Get a headstart composing your next doc, email or chat or creating a whiteboard

✓ **Make faster, informed decisions**

Stay armed with information you need when you need it

✓ **Get caught up fast**

Summaries and queries to get critical information instantly

✓ **Work across global teams**

Translate content in 36 different languages

✓ **Prioritize what's most important**

Focus on the most impactful items with voicemail prioritization and tasks

Zoom AI Companion

Included at no additional cost with the paid services in Zoom user accounts.

High quality
Zoom's unique federated approach provides flexibility to choose & deploy the right AI models to deliver high-quality results.

Easy to use
Zoom AI Companion capabilities are embedded within the intuitive, simple, easy-to-use Zoom experience that you know and love to drive usage and adoption.

Platform–wide
Zoom AI Companion capabilities are available across the Zoom platform (Meetings, Team Chat, Phone, Mail, Whiteboard, Notes) and compatible third-party apps.

Trusted
Zoom does not use customer data to train Zoom's or its third-party AI models. Zoom provides admin controls for managing features and users with visibility when AI Companion is active in meetings.

Streamline communications

✔ **Keep projects moving forward**

Easily access information and assets shared across the Zoom Workplace platform and use AI Companion to keep teams informed

✔ **Reduce communications silos**

Communicate and share information fluidly across channels with communications that work seamlessly together

✔ **Automate the way you communicate**

Increase speed and accuracy of your communications with AI Companion and workflow automation

✔ **Empower distributed and global workforces**

Work across the globe with multi-language capabilities and communication solutions that bridge the gap of distributed teams

✔ **Connect easily with external contacts**

Easily manage external communications with simple external contact support and trustworthy solutions that make you look and sound your best

Zoom Workplace communications solutions

Meetings

Connect, collaborate, and get more done together with trusted video meetings.

Team Chat

Boost team collaboration with messaging, file sharing, and continuous meeting chats

Scheduler

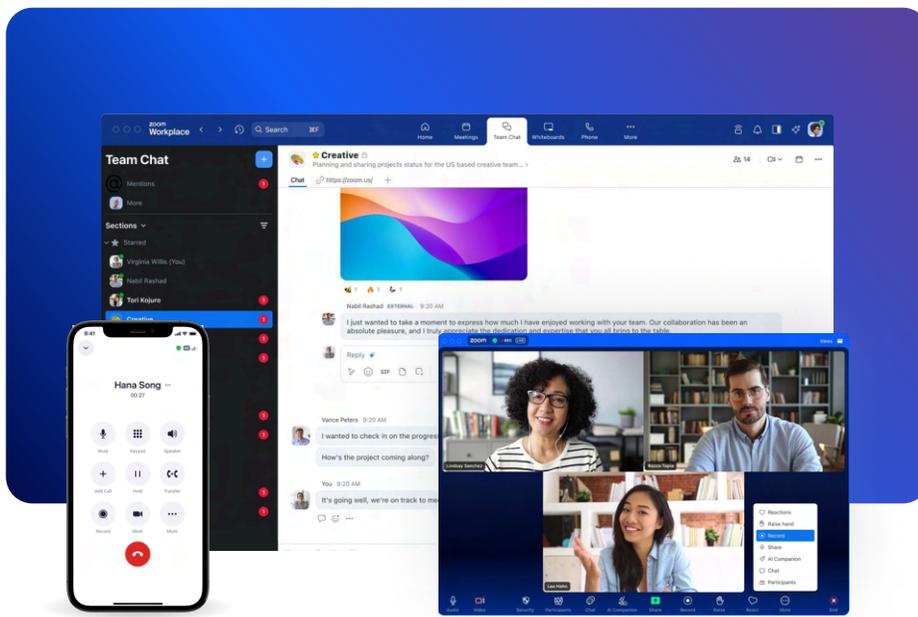Manage your appointments easier with streamlined scheduling

Mail & Calendar

Integrate your preferred mail and calendar solution or use Zoom's service

Phone

Modernize your phone system with robust, easy-to-use calling

Increase employee engagement

✓ **Keep employees informed**
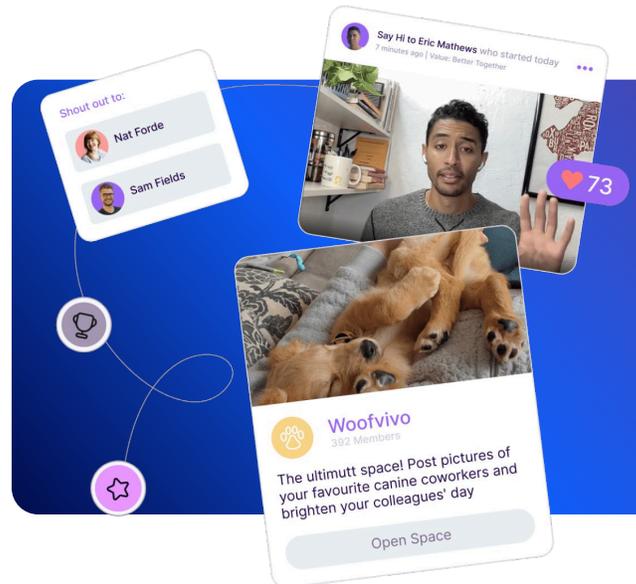
Get your message out wide with engaging content

✓ **Create a sense of belonging**

Recognize employees and create community spaces for common interests

✓ **Easily find resources and information**

Create repositories for teams and projects so you don't have to go hunting across systems for information

✓ **Increase employee engagement and retention**

Gain insights from your employees to understand areas for improvement and bridge the gap between leadership and the rest of the company

Zoom Workplace employee engagement solutions

Connect your entire workforce with a community-led internal communications platform. Workvivo is an all-in-one employee app that combines internal communication, engagement, recognition, intranet, and measurement to increase engagement and cultivate a sense of belonging.

Optimize flexible work

✓ **Collaborate with hybrid teams**

Easily collaborate across locations with digital, AI collaboration solutions

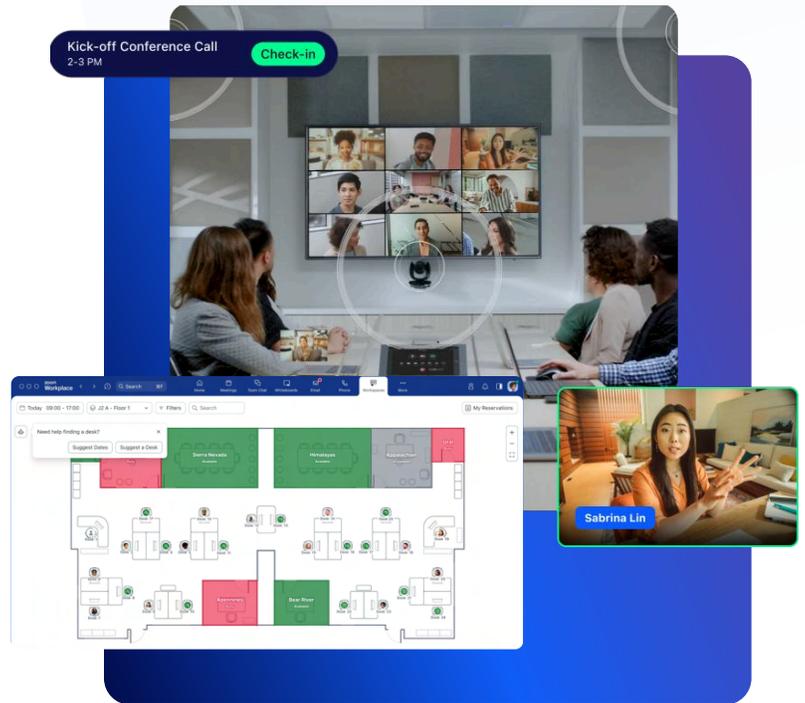✓ **Maximize your office space**

Make office spaces more flexible and a collaborative with workspace solutions

✓ **Easily navigate your office**

Quickly reserve and find your desk and see who else is in the office

✓ **Host professional customer and partner meetings**

Register visitors and provide polished experiences with easy-to-use visitor management and conference rooms solutions

✓ **Foster company culture**

Share company news across your office and host town halls and events in open office spaces

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Zoom Workplace spaces solutions

Rooms

Turn any space into a conference room for in-person and hybrid meetings

Workspace Reservation

Maximize office space with flexible workspaces

Visitor Management

Securely invite and register guests

Digital Signage

Keep employees informed with interactive content

Improve productivity

✅ **Drive better meeting outcomes**

Improve meeting effectiveness with thorough preparation and clear post-meeting action items and decisions using AI Companion

✅ **Improve project planning and brainstorming**

Ideate better and stay on top of projects with visual productivity solutions and AI Companion

✅ **Get to final decisions faster**

Facilitate efficient decision making through collaborative visualization and thorough documentation

✅ **Get employees trained and onboarded faster**

Improve training and onboarding effectiveness through comprehensive training materials and visual resources

✅ **Keep teams informed and aligned**

Stay on top of action items, tasks, and status updates with comprehensive AI Companion summaries and team collaboration solutions

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Zoom Workplace productivity solutions

Docs

Supercharge your workday with AI-first docs, wikis, and projects.

Whiteboard

Brainstorm, plan, and learn using virtual whiteboards

Clips

Record, edit, and share high-quality, short-form video messages

Surveys

Get insights and feedback with surveys and polls

Notes

Keep track of important information with personal and collaborative notes

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Enable seamless experiences

Create seamless experiences by connecting Zoom Workplace with your everyday business apps. Surface apps within Zoom or embed Zoom into third-parties for best-in-class collaboration experiences that address different team needs.

Microsoft   Google   salesforce   servicenow   Figma   workday

Learn more at: zoom.com/workplaceintegrations

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Zoom Workplace bundles

We make it easy to gain Zoom Workplace benefits with simple, straightforward pricing and packaging. Choose the right plan for your unique needs, scale to support growth, and customize with optional add-ons.

Zoom Workplace bundles for SMBs

	Pro	Business	Business Plus
Seat Requirement	1-9 seats	10+ seats	10+ seats
Meeting capacity	100 attendees	300 attendees	300 attendees
AI Companion	✓	✓	✓
Team Chat	✓	✓	✓
Mail, Calendar, Scheduler	✓	✓	✓
Docs	✓	✓	✓
Notes	✓	✓	✓
Clips	✓	✓	✓
Whiteboard	3 boards	Unlimited boards	Unlimited boards
Integrations	✓	✓	✓
Cloud recording	5GB	5GB	10GB
Captioning / translation	Captioning	Captioning	Multi-language captioning/ Translations
Phone	-	-	Zoom Phone Pro + Unlimited Regional Calling or Global Select (includes DID)
Workspace Reservation Visitor Management	-	-	✓
Extras	-	SSO, branding, managed domains	SSO, branding, managed domains

> "Zoom Workplace gives us the ability to bring piecemeal products into a single platform we believe in. When you bundle, there's a cost advantage, but more important is the user experience. You don't have to jump out into all these different tools, you can unify them into one experience."
>
> **Crag Williams**
> CIO, Ciena

Zoom Workplace bundles for enterprises

	Enterprise Essentials	Enterprise Plus	Enterprise Premier
Seat Requirement	50+ seats	50+ seats	50+ seats
Meeting capacity	500 attendees	1000 attendees	1000 attendees
AI Companion	✅	✅	✅
Team Chat	✅	✅	✅
Mail, Calendar, Scheduler	✅	✅	✅
Docs	✅	✅	✅
Notes	✅	✅	✅
Clips	✅	✅	✅
Integrations	✅	✅	✅
Whiteboard	Unlimited boards	Whiteboard Plus	Whiteboard Plus
Webinar / Sessions	Webinar 500	Sessions 1000	Sessions 1000
Rooms & CRC	Zoom Room + Conference Room Connector (1:25 ratio)	Zoom Room + Conference Room Connector	Zoom Room + Conference Room Connector (1:25 ratio)
Workspace Reservation	✅	✅	✅
Visitor Management	✅	✅	✅
Captioning / translations	Multi-language captioning/ Translations	Multi-language captioning/ Translations	Multi-language captioning/ Translations
Cloud recording	Unlimited	Unlimited	Unlimited
Phone	-	Zoom Phone Pro, Common Area Phone, Power Pack	Zoom Phone Pro + Unlimited Regional Calling (including DID), Common Area Phone, Power Pack
Zoom Mesh	-	-	✅
Extras	SSO, branding, managed domains	SSO, branding, managed domains, Customer Managed Key	SSO, branding, managed domains, Customer Managed Key

Ready to get started?

Contact your sales representative or fill out the form at zoom.com/zoomworkplace

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